

**Easing of Covid-19 Restrictions
Local System Impact
Presentation for Outbreak Management Advisory Board
24th August 2021**

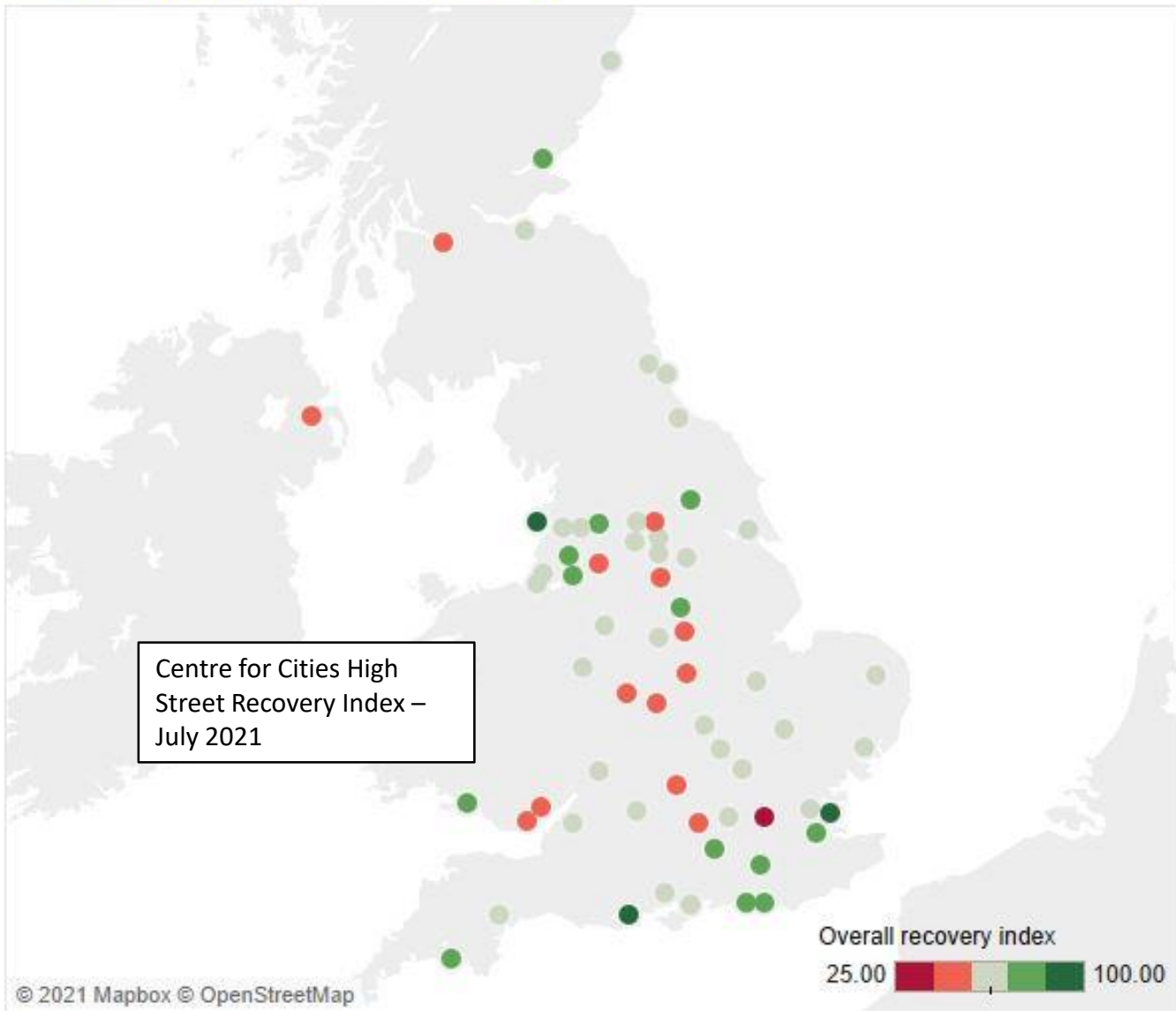
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Economic headlines

- Unemployment is now falling, but there are still 2,000 more out-of-work benefit claimants than pre-pandemic
- Many businesses are facing challenges in recruitment – particularly in skilled and semi-skilled roles
- Many offices remain in “remote-working” mode – only 40% are currently in their pre-pandemic place of work
- York’s strong city centre economic recovery is driven by tourism – 2/3 of visitors are from outside of York

York City Centre has recovered strongly this summer

Mapping city centre recovery



Footfall Top 10

Blackpool	120
Bournemouth	99
Southend	93
Brighton	78
York	78
Aldershot	76
Burnley	76
Mansfield	75
Crawley	74
Plymouth	74

Spend Top 10

Blackpool	211
Bournemouth	157
York	130
Brighton	125
Liverpool	118
Burnley	112
Middlesbrou..	112
Worthing	110
Mansfield	109
Blackburn	106

Of 68 UK cities, York is:
 No 5 for footfall
 No 3 for spend

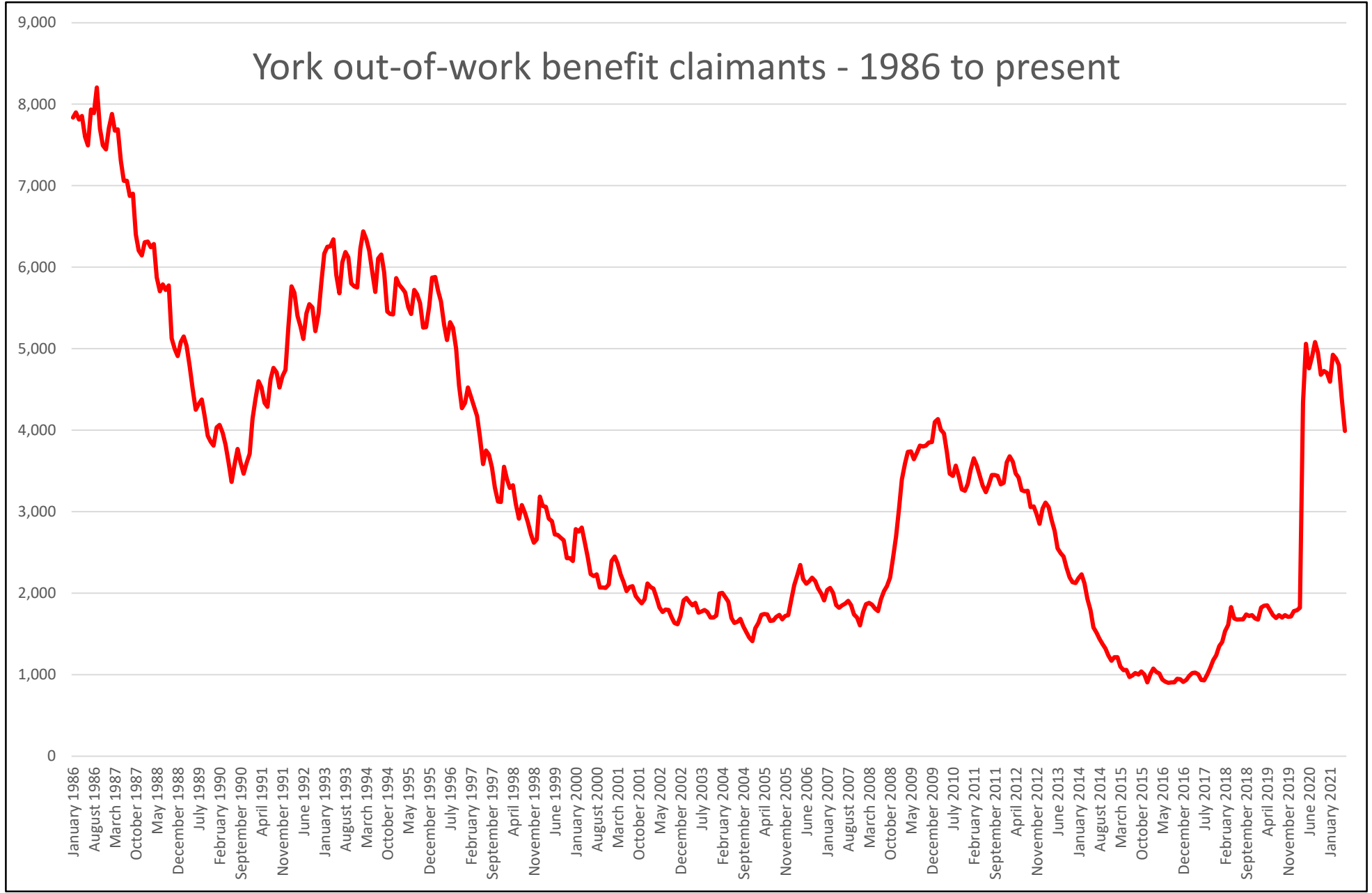
Bottom 10

Belfast	53
Coventry	53
Cardiff	50
Nottingham	50
Glasgow	48
Leeds	48
Manchester	47
Birmingham	46
Oxford	43
London	35

Bottom 10

Slough	84
Cardiff	83
Peterborough	83
Birmingham	80
Ipswich	79
London	74
Aberdeen	73
Coventry	73
Oxford	72
Aldershot	67

York out-of-work benefit claimants - 1986 to present



Public Protection Headlines

- Re-opening of businesses has gone smoothly
- Public Protection are promoting the Visit England 'Good to Go' scheme to help businesses promote that they are re-opening safely and give customers confidence that is so
- Some reports that security industry are facing challenging times. People isolating and new SIA standards mean fewer people available. Potential impact on venues, pubs etc. (which require security at certain times) but generally establishments finding a work around
- 'Events' slowly returning, mainly small scale events. Many large events not yet being arranged due to concerns of another lockdown and insurance not being available.

Community Safety Headlines

Increased complaints of anti-social behaviour

- Young people gathering in open spaces in large groups
 - Associated noise, litter and underage drinking
- Community Safety Hub led problem solving meetings for City Centre & York Outer
- Daily discussion with Neighbourhood Policing Teams

Community Safety Headlines

High Volume of calls to service for Neighbourhood Enforcement

- Noise
- Litter
- Waste presentation

Children's Social Care and Concerns Heading into the Autumn

Pressure in children's services continues to be challenging

- There continues to be an increase in demand, specifically in relation to early help
- Children's social work services are experiencing more complex safeguarding issues. This includes more complex domestic abuse, on-line exploitation of children, children missing and those experiencing neglect

Children's Social Care and Concerns Heading into the Autumn

- Children's mental health and emotional well-being is a priority as restrictions ease. There remain considerable challenges in the sector regarding services and support available, particularly at an acute level
- Partnerships are working well together to address this and good work has started to ensure the correct pathways and processes are in place to ensure earlier identification of need and a targeted response where needed

Heading into Autumn the service needs to ensure there is sufficient workforce capacity to deal with the expected surge in referrals where need during the pandemic has not been sufficiently met by universal services and is now escalating

Impacts on Adult Social Care and Concerns Heading into the Autumn

- The whole system has been reporting on Opel 3 and at times Opel 4 due to an increase in hospital admissions (not Covid)
- Lack of domiciliary care provision and reablement to support adults in the community and discharges from hospital
- Access to community rehabilitation is challenging
- Residential/nursing homes closed due to Covid outbreaks
- People leaving hospital more poorly and earlier than they may have prior to the pandemic
- Increase in delayed discharges from hospital
- Frequently changing national guidance
- Capacity issues effect ability to respond agilely
- Significant bed pressures across mental health services
- Workforce resilience
- Increased waiting lists

Impacts on Adult Social Care and Concerns Heading into the Autumn

Concerns heading into the Autumn

- Capacity in home care and reablement
- Stability of private care market
- Recruitment
- Workforce resilience
- A further Covid wave and the impact this would have on the whole system
- Not all services are operational across 7 days

Impacts on York Hospital

- Following a period of low numbers of COVID-19-positive admissions patients admitted with COVID-19, Since the end of June 2021 there have been 169 new COVID-19 positive inpatients and twenty deaths.
- The Trust has continued to operate within its COVID-19 Command and Control structure throughout July and as at 16 August there were 39 COVID-19 positive inpatients in the Trust's hospitals. The number of COVID-19 positive inpatients peaked on 26 January 2021 at 216.
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- As at 16 August, York Hospital has two COVID-19 positive wards and one COVID-19 positive ward at Scarborough Hospital. The Trust's COVID-19 surge plan is in place to respond to further requirements for additional wards.
- Although current COVID-19 admissions are much lower than the January peak, hospital services remain under pressure.

Impacts on York Hospital

Factors causing pressure on hospital services:

- **Busy emergency departments** The lockdown restrictions in 2020 resulted in a significant reduction in A&E demand. We've seen a 9% rise in attendances at our Emergency Departments in July 2021 compared to last year.
- **Workforce** Although we saw a big drop in COVID-19 related absences during May and June, this increased significantly again from the start of July. Staff absence is high due to test and trace/covid-19 contact, and August annual leave, plus many staff are fatigued due to prolonged period of working under COVID-19 restrictions. Pre-pandemic recruitment challenges continue, and there is lower pick-up of bank and agency shifts.
- **Recovering the backlog** The Trust is working hard to tackle the backlog of patients needing planned treatment as well as emergency cases, whilst continuing to follow COVID-19 guidelines around infection prevention and social distancing. These measures further restrict the Trust's ability to carry out pre-pandemic levels of activity.
- The Trust continues to make significant progress in reducing the number of 'long wait' patients. The Trust had 1,361 patients waiting 52 weeks or longer at the end of July 2021. This is a significant reduction from the 'peak' at the end of February 2021 when the Trust declared 2,581 fifty-two week waits.

Impacts on Community and Voluntary Sector

VCSE Resilience Survey Key Findings – York (July 2021)

- **Significant decrease in earned income** – 87% of organisations reported a decrease in earned income. 1 in 3 organisations (28%) have seen their earned income decrease by between 76%-100%
- **Increased demand for services with fewer staff and volunteers** – 64% of organisations reported that demand for their services has increased, with 39% reporting that they now employ fewer paid staff and 44% reporting a decrease in volunteers
- **Depleting reserves** – 33% of organisations have used their reserves and of those organisations who have used their reserves, 23% have used between 76% and a 100%
- **Digital exclusion** – 21% of organisations reported finding digital exclusion an issue for their staff. This is in comparison to 22% of organisations who reported that ‘technological barriers’ were an issue for their volunteers and 64% reporting that digital exclusion was an issue for their service users
- **Positive outcomes** – moving services online has resulted in the development of new skills, rethink service delivery and restructure and revise their strategy and planning

Impacts on Community and Voluntary Sector

The impact of COVID-19 on York's VCSE Sector survey is showing that the sector in York is still facing a potential crisis at a time when the VCSE is needed more than ever due to pressures on the health and social care sectors. Loss of income, staff and volunteers coupled with an increase in demand is challenging to already oversubscribed and overwhelmed VCSE organisations. Concerted action is required to reduce risks for the sector and the wider implications this will have on York and its citizens.

York CVS will continue to support members and will work with partners and the VCSE to co-produce a range of actions to ensure the sustainability and viability of the VCSE in York.